# **OFFICIAL INVITATION LETTER**

2022.6.10

**MUSHROOM** 

### **OFFICIAL INVITATION LETTER**

#### From,

Youngmi Kim Chief Executive Officer (CEO) of MUSHROOM Official Organizer of <The 3<sup>rd</sup> BTS Global Interdisciplinary Conference> Birthday 1972.05.31 Phone : 82+10 87578593 Email <u>annakim0531@gmail.com/ youngmi@mush-room.co.kr</u> NO. of Business Registration : 161-72-00302

**To,** Nadia Ayu Rahma Lestari

As a CEO of MUSHROOM which hosts < The 3rd BTS Global Interdisciplinary Conference > in Seoul, it is indeed a great pleasure and honor to invite you as a presenter at the conference which is scheduled to be held from 14<sup>th</sup> – 16<sup>th</sup> July 2022(pre-conference workshop on 13rd July), hosteded by *International Society for BTS Studies* and Semiosis Research Center of Hankuk University of Foreign Studies.

The theme of our conference is "Post-Pandemic Era, Welcome to New Humanity." We are really impressed by your abstract and it will be a great inspiration for you to participate in our conference.

Thank you

Youngmi KIM

161-72-00302 머 쉬 룸 김영미 서울용산구소월로40길24-9 서비스,도소매 새마나, 광고대형, 생품중기



NO. of Business Registration : 161-72-00302 Address : 24-9, Sowol-ro 40-gil, Yongsan-gu, Seoul, Republic of Korea

### **INDEX : OFFICIAL WEBSITE**

BTS : The Third Global Interdisciplinary Conference in Seoul



We wish to share dialogue and reflection, respect each other's dignity, form new friendships, and forge a renewed sense of community.

Dates: 14th - 16th July. 2022 (Pre-conference Workshops 13th July)

· Venue: Hankuk University of Foreign Studies (Seoul, Korea)

The third bits Group interface will be need on 1441- four Jony 2022 at mankak oniversity of Foreign Globes in Geou, Korea. The theme of the conference is "The Post-Pandemic Era, Welcome to the New Humanity."

The COVID-19 pandemic has been a disruptive force that left us heartbroken and uncertain, feeling like the world had stopped.



Official Website https://bts-conference-seoul.com/

### **INDEX : OFFICIAL WEBSITE**



#### Organizing Committee (Names in alphabetic order)

- Byongjin Ahn (Kyunghee University)
- Sungeun Cho (Hankuk University of Foreign Studies)
- Youngmi Kim (CEO of MUSHROOM)
- Jiyoung Lee (Hankuk University of Foreign Studies)



#### Youngmi Kim , a CEO of MUSHROOM

### **INDEX : OFFICIAL POSTER**



MUSHROOM, the official organizing company





### Korean-Themed Event as A Pull Factor to Increase Retail Traffic Post Pandemic

Nadia Ayu, Meyriana Kesuma Universitas Tarumanagara, Jakarta, Indonesia



### Background

Retail market has dropped since the pandemic.

The decline in visitor number ranges from **20 to 70%** (APPBI).

**Events during main holiday** such as Ramadan are expected to stimulate the retail market by **attracting shoppers** and consumers to visit retail and shopping malls.

If the market responds positively, it can **bring confidence** to the tenants, thus will **boost average occupancy** rate.

Factors such as **customer experience**, **brand loyalty** and the need to encourage post-pandemic footfall will be crucial.

Consider inviting shoppers to **actively participate in** and be part of brand experiences by using social media.

#### Occupancy



Source: Colliers Indonesia



### Background

High consumption on Korean Wave

Customer experience + brand loyalty + social media

Korean-themed events as a tool to attract consumers

#KpopTwitter 2020-2021 Top 20 countries by Tweet volume ۲ INDONESIA PHILIPPINES THAILAND SOUTH USA BRAZIL MALAYSIA MEXICO INDIA JAPAN KOREA CANADA SAUDI SINGAPORE ARGENTINA VIETNAM FRANCE CHILE UK TURKEY ARABIA Methodology: Number of K-pop related Tweets | Counting period: 2020.07.01 ~ 2021.06.30 | Source: Twitter



# BTS POP-UP : MAP OF THE SOUL SHOWCASE IN JAKARTA

**BTS-Themed Events in Retail/Shopping Centers** 



# BTS Pop-Up : Map of The Soul

The 9<sup>th</sup> and last BTS Pop-Up; Map of The Soul Located in Senayan City, South Jakarta, Indonesia The organizer is one of the well-known retail company in Indonesia

BTS Pop-Up at Senayan City, Jakarta



Open from 8 Dec 2021 to 13 March 2022

14 sessions every day45 minutes each sessionMax capacity of 50 person





# **BTS Pop-Up : Map of The Soul**

We gathered raw data from morningKall reservation website to see how many reservation tickets were sold each day.

#### POP UP STORE RESERVATION TICKETS SOLD



source: obtained from morningKall website, 2022

1 day sold out = approx. 700 visitors

- ✓ The anthusiasm was shown during the first and second month of pop up store opening.
- $\checkmark$  Dec and Jan are holiday seasons
- ✓ Tickets were sold out until February 15
- ✓ The previous day before closing (12 March) was also sold out



# **BTS Pop-Up : Map of The Soul**



#### Who came to the store?

We did a mini survey via Instagram to see if Armys living outside Jakarta province also came all the way to Jakarta just to visit this Pop Up Store. The result are:

25% Army who **came** and live **in** the Greater Jakarta Area 15% Army who **came** and live **outside** Greater Jakarta Area 60% Army who **didn't came** because they feel it's too far



## **BTS Pop-Up : Map of The Soul**





Decoration



Photo spot

Merch display spot



# BTS x Youtube #MyBTStory

On 6 June 2022, Youtube made announcement about their collaboration with BTS, titled #MyBTStory"

"BTS expressed their appreciation of ARMY's unwavering support over the past nine years and asked them to share their favorite memories from that time on YouTube Shorts using the hashtag #MyBTStory."



This also came with the news that Youtube will place a huge BTS logo statue as a celebration of BTS comeback at four locations all over the world. Jakarta is one of them.

### DEAR ARMY,

For nine years, you have been our greatest champions. As we embark on the journey to our 10th year as a band, we want to remember and celebrate all the special moments we've had together so far.

Beginning this Saturday, we want to ask you to share your BTS stories with us, and each other, on YouTube Shorts.

From our first concert to the world's biggest stages, to video premieres and album releases, you have been there for us and we want to relive these unforgettable BTS moments with you.

By adding the hashtag #MyBTStory to your Short we will be able to watch and possibly include your story in an ARMY tribute video we are making that will feature a collection of these memories.

ARMY, we love you so much, thank you for sticking by us and we can't wait to see what you create!





### **BTS Logo Statue @ Kota Kasablanka**



Photo Queue 10.30 am



BTS Logo Statue



Photo Queue 1.00 pm



# BTS x Hyundai Interactive Events

**Hyundai Mall Exhibition** by Hyundai Motors Indonesia, a series of exhibitions to bring Hyundai's product closer the wider community.

Held since early 2021 in many shopping centers in Greater Jakarta Area



Hyundai x BTS Photobooth Experience the real fun with Hyundai X BTS photobooth & get Hyundai x BTS Postcard and chance to win Hyundai x BTS Merchandise here

#### Activities:

- ✓ Test drive
- ✓ Hyundai x BTS :

Interactive Photobooth

✓ Free BTS postcard







# **BTS x Hyundai**



Within 3 days since the opening, more than 5.000 people visited Hyundai Motorstudio



Courtesy: carvaganza.com

#### New Hyundai Motorstudio Senayan Park

Opened June 2022 Is the 7<sup>th</sup> Hyundai Studio in the world Located in Senayan Park, Central Jakarta 'I'm On It' challenge: inviting people to take virtual selfies with BTS on the ZEPETO metaverse platform. There was 1000 people participated in this challenge.



### **Takeaways**

All the events use the same concept: customer experience

BTS-themed events in Jakarta's shopping malls have always attracted a large number of people

Retails and shopping malls can adapt the same concept to create other Korean-themed events in order to attract costumers

Further research will be conducted to see a more valid relationship between the existence of Korean-themed event with the increase of visitor number

# 감사합니다! TERIMA KASIH! THANK YOU!

