



# IEOM Society International

## The Third Asia Pacific Conference on Industrial Engineering and Operations Management

Johor Bahru, Malaysia, September 13-15, 2022

Hosts: Universiti Teknologi Malaysia (UTM) & Universitas Sebelas Maret (UNS), Indonesia

### IEOM COVID Competition Awards

*This is to certify that*

**Thomson Richard and Geraldo Rafael**, Students in Industrial Engineering Department, Faculty of Engineering, Tarumanagara University, Jakarta, Indonesia

**Lina Gozali and Lithrone Laricha Salomon**, Lecturer in Industrial Engineering, Faculty of Engineering, Tarumanagara University, Jakarta, Indonesia

**Ahad Ali, A. Leon Linton** Department of Mechanical, Robotics and Industrial Engineering, Lawrence Technological University, Southfield, MI, USA

In Recognition of Winning the FIRST Place of the IEOM COVID Competition Entitled "ID 164: Quality Improvement of Tix.id Application Using Gap Analysis, and Quality Function Development (QFD) Method by Using House of Quality (HOQ)". Presented at the 3<sup>rd</sup> Asia Pacific IEOM Malaysia Conference on September 15, 2022.

**Dr. Jafri Mohd. Rohani**  
Conference Chair  
Associate Professor  
Materials, Manufacturing &  
Industrial Engineering  
Universiti Teknologi Malaysia

**Dr. Ir. Wahyudi Sutopo**  
Conference Co-Chair  
Professor of Industrial Engineering  
Universitas Sebelas Maret  
Surakarta, Indonesia  
Director, IEOM Asia Pacific Operations

**Dr. Ahad Ali**  
Conference Co-Chair  
Executive Director of IEOM  
Assoc. Professor  
Lawrence Tech University  
Southfield, Michigan, USA

**Prof. Don Reimer**  
Director of Membership and  
Chapter Development  
IEOM Society International  
Southfield, Michigan, USA

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